

# Data Protection Declaration

XERTECS welcomes your visit to our website [www.xertecs.com](http://www.xertecs.com) and your interest in our company. We take the protection and security of your personal informations and data entrusted to us seriously and want you to feel safe and comfortable when visiting our website and using our services.

It is important to us that you know which personal data are collected when using our offers and services and how we use them afterwards.

## Purpose of data processing

XERTECS is a company active in the area of pharmaceutical technology. The range of products and services includes development, production, sales and service of processing equipment in the area of solid dosage form technologies. Our objectives are reliability, safety and quality as well as environmental protection and economic efficiency. Insofar as XERTECS processes personal data, this is done for the purposes stated in this privacy policy.

## Processing of personal data

### Visiting our web site

We collect and store the IP address assigned to your computer in order to transfer the content of our website you have retrieved to your computer (e.g. texts, images and files made available for download, etc.) (see Art. 1 letter b of the german "Datenschutzgrundverordnung", in this declaration abbreviated as DSGVO). We also process these data for misuse detection and tracking. In that regard, the legal basis is Art. 6 par. 1 lit. f DSGVO. Our legitimate interest in data processing is to ensure the proper functioning of our web site and its transactions.

### Other purposes

Personal data will also be processed when you provide them to us, for example, in the context of a request or a booking or the ordering of information material or a newsletter. The legal basis in this respect is Art. 6 para. 1 lit. b DSGVO. In this respect, the data processed by us include customer data, employee data and data from suppliers, insofar as these are required for the purposes stated in the context of this data protection declaration.

As far as we process your data for the purpose of receiving and processing your respective request, booking or (newsletter) order, as described above, you are contractually obliged to provide us with these data. Without them, we will not be able to carry out a corresponding processing of your request.

If you have agreed to the processing of personal data (see Article 6 (1) (a) DSGVO), you can revoke your consent at any time without affecting the lawfulness of the processing carried out on the basis of the consent until the revocation.

### Transfer to third parties

Information may also be processed by third parties, but only to the extent necessary for the purposes stated in this Privacy Policy.

If necessary, we also use service providers based in Germany who process data on our behalf (e.g. in the case of e-mail marketing, software development or support in the processing of customer inquiries). In the cases described here, the information is passed on to these third parties for further processing. The external service providers will be carefully selected and regularly reviewed to ensure your privacy is maintained.

The service providers will be contractually bound service providers / processors and, accordingly, we will, among other things, be obligated to treat your data exclusively in accordance with our instructions and the respective applicable data protection laws. In particular, they will be required to keep your information strictly

confidential. It is also prohibited for them to process the data for purposes other than those agreed. The transfer of data to processors takes place on the basis of Art. 28 para. 1 DSGVO.

XERTECS will not sell or otherwise market your information to third parties. In addition, your personal information will be forwarded to law enforcement agencies and, if applicable, to third parties without your explicit consent, in case it is necessary to investigate the unlawful use of our services or to prosecute you. However, this only happens if there are concrete indications of unlawful or misusive behavior. Disclosure may occur even if it serves to enforce Terms of Use or other arrangements. We are also required by law to provide information to certain public authorities upon request. These are law enforcement agencies, authorities prosecuting fines and the tax authorities.

The disclosure of these data is based on our legitimate interest in the fight against abuse, the prosecution of criminal offenses and the protection, assertion and enforcement of claims unless your rights and interests in the protection of your personal data predominate, Art. 6 para. 1 lit. f DSGVO.

## Planned data transfer to third countries

A transfer to third countries is currently not taking place and would, in the future and if necessary, only be done in accordance with the legal requirements. In particular, you will be informed about the respective recipients or categories of recipients according to the legal requirements.

## Safety

XERTECS uses technical and organizational safety measures to protect your data provided to XERTECS from accidental or intentional manipulation, loss, destruction or access by unauthorized persons. This also applies if external services are utilized. The effectiveness of our safety measures will be reviewed and measures will be continuously improved in line with technological developments.

## Cookies

In order to make our website user-friendly and to match your needs in an optimum way, we may use cookies in some areas. A cookie is a small file that is stored locally on your computer as soon as you visit a website. For example, if you visit the site again using the same device, the cookie indicates that it is a repeat visit. In addition, cookies enable us to analyze the use of our website. The cookie contains no personal information and is not suitable to identify you on the websites of third parties, including the websites of the analytics provider.

We currently do or possibly may use the following types of cookies in the future:

- Basic / necessary cookies  
Such cookies are fundamental to the functioning of our website. This is, for example, the assignment of anonymous session IDs to bundle multiple queries to a web server or the error-free function of registrations and orders.
- Functionality cookies  
Such cookies help us store any settings you choose, or they support other features as you navigate our website. That way, we can remember your favorite settings for your next visit or save your login details for certain sections of our website.

You can declare your consent or your rejection of cookies - also for web tracking – by the settings of your web browser. You can configure your browser to refuse to accept cookies in principle or to notify you in advance when a cookie is stored. In this case, however, the functionality of the website may be impaired (e.g. for orders). Your browser also offers a function to delete cookies (e.g. delete via browser data). Further information can be found in the operating instructions or, as a rule, under “Settings” in your Internet browser.

## Integration of social network plug-ins

Our web site currently does not contain buttons for using social networks.

## Standard deadlines for data deletion

The legislation has issued various retention periods and obligations. After expiration of these deadlines, the corresponding data will be routinely deleted. If data are not affected, they will be deleted or anonymised if the purposes set out in this Privacy Policy no longer apply. Unless otherwise provided in this Privacy Policy, the information we collect is stored by us for as long as necessary for the purposes for which it was collected.

## Other data use and data deletion

Further processing or use of your personal data generally only takes place if a legal provision allows for this, or if you have agreed to the processing or use of the data. In the event of further processing for purposes other than the one for which the data were originally collected, we would inform you of these other purposes prior to further processing, and provide you with further relevant information.

## Abuse detection and traceability

Information on misuse detection and tracking, especially your IP address, we hold up to 7 days. The legal basis in this respect is Art. 6 para. 1 lit. f DSGVO. Our legitimate interest in the data retention of 7 days is based in ensuring the proper functioning of our web site as well as identifying and counteract to cyber attacks and the like. If necessary, we will use anonymous usage information to customize our website.

## Rights concerning the processing of personal data

### Information Right

You have the right, at any time upon your request, to obtain information from us about your personal data concerning you in the scope of Art. 15 DSGVO. You can submit an application by post or e-mail to the address below.

### Right to correct incorrect data

You have the right to request immediate correction of personal data concerning yourself if these are incorrect (Art. 16 DSGVO). Please contact the contact address below.

### Right to delete

You have a right to immediate deletion ("right to be forgotten") of your personal data in the presence of legal reasons under Article 17 DSGVO, for example, if the personal data for the purposes for which they were originally processed are no longer required or in case you have revoked your consent and if there is no other legal basis for the processing for the data subject to the processing (and if there are no overriding reasons for processing - this does not apply to inconsistencies with direct mail). To execute your right, please contact us at the contact details below.

### Right to restriction of processing

You have the right to restrict processing if the conditions are met and in accordance with Art. 18 DSGVO. Accordingly, the restriction of processing may in particular be required if the processing is unlawful and the data subject refuses to delete the personal data and instead requests the restriction of the use of the personal data or the data subject objects to the processing in accordance with Article 21 (1) DSGVO, as long as it is not certain whether our legitimate reasons prevail over theirs. To execute your right, please contact us at the contact details below.

### Right to transfer data

You have a right of data transferability according to Art. 20 DSGVO. You have the right to receive the data that you have provided to us in a standard, structured and machine-readable format and to transfer these data to another person in charge, such as another service provider. The prerequisite for this is that the processing is based on a consent or on a contractual basis and takes place with the help of automated procedures. To execute your right, please contact the contact below.

## Right to contradict

For reasons arising from your particular situation, you have the right at any time to contradict against the processing of personal data concerning you, which, inter alia, pursuant to Art. 6 para. 1 lit. e or f DSGVO takes an objection according to Art. 21 DSGVO. We will cease the processing of your personal information, unless we can establish compelling legitimate justifications for processing that outweigh your interests, rights and freedoms, or the processing is for the purpose of enforcing, pursuing or defending legal claims. To execute your right, please contact the contact below.

## Right to complain to a supervisory authority

In case you believe that the processing of personal data concerning you by us is illegal, you have the right to complain to our supervisory authority, which can contact you as follows:

The State Commissioner for  
Data Protection and Freedom of Information Baden-Wuerttemberg  
PO Box 10 29 32, D - 70025 Stuttgart, Germany  
Koenigstrasse 10a, 70173 Stuttgart, Germany

Tel .: +49 711/61 55 41 - 0  
Fax: +49 711/61 55 41 - 15

e-mail: [poststelle@lfdi.bwl.de](mailto:poststelle@lfdi.bwl.de)  
Internet: <https://www.baden-wuerttemberg.datenschutz.de>

## Modifications to this Data Protection Declaration

The current version of this declaration is always available at [www.meridion.de/de/datenschutz.php](http://www.meridion.de/de/datenschutz.php).

## Contact and inquiries

If you have further questions regarding the processing of your personal data, you are welcome to contact us directly:

**XERTECS GmbH**  
IT & Data Protection

Haltinger Str. 8  
D - 79379 Muellheim, Germany

[datenschutz@xertecs.com](mailto:datenschutz@xertecs.com)

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